

**AVILA COLLEGE OF EDUCATION, EDACOCHIN, COCHIN**  
**STUDENT SATISFACTION SURVEY**

**Academic Year 2023-24**

This document presents the findings and analysis from the Avila College Student Satisfaction Survey, designed to collect comprehensive insights into various aspects of the college experience. The survey focused on four key areas: Academic Experience and Satisfaction, Institutional Support and Services, Campus Life and Engagement, and Feedback and Suggestions. Students were asked to rate these areas as excellent, good, satisfactory, or poor. The aim was to understand students' perspectives and gather valuable suggestions to enhance the educational quality and support services at Avila College of Education.

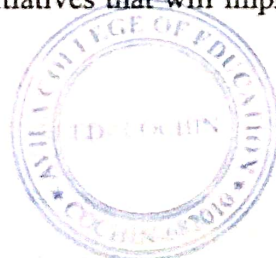
**Academic Experience and Satisfaction:** The survey assessed students' satisfaction with their academic journey at Avila College, examining factors such as the quality of instruction provided by faculty, satisfaction with resources and facilities, alignment of courses with academic and career goals, access to academic advisors, and affordability of educational materials.

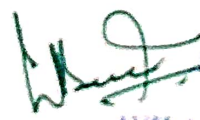
**Institutional Support and Services:** The survey gathered insights on the support services provided by the institution, including counselling services, communication between faculty/staff and students, and the institution's responsiveness to student feedback and concerns.

**Campus Life and Engagement:** The survey explored students' involvement in extracurricular activities, participation in student organizations, overall satisfaction with student life, and their likelihood of recommending Avila College to others, offering a view into campus life and engagement opportunities.

**Feedback and Suggestions:** This section allowed students to share their feedback and suggestions for improving various aspects of their college experience, providing their opinions on areas for improvement and contributing to the enhancement of institutional practices.

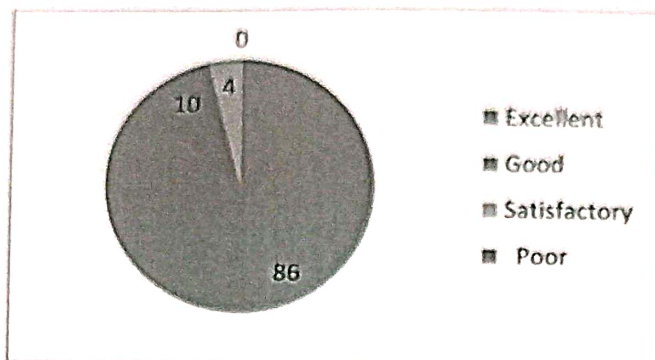
The data collected from the survey of students who completed the B.Ed. program during the 2023-2024 academic year has been analyzed, and the results are presented in the following sections of this report. The findings and recommendations from this survey aim to offer insights and guidance for initiatives that will improve the overall student experience at Avila College.



  
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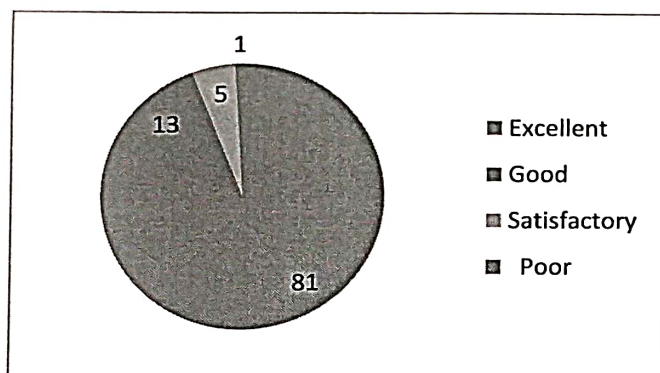
## A. ACADEMIC EXPERIENCE AND SATISFACTION

1. How would you rate the quality of teaching provided by your teachers?



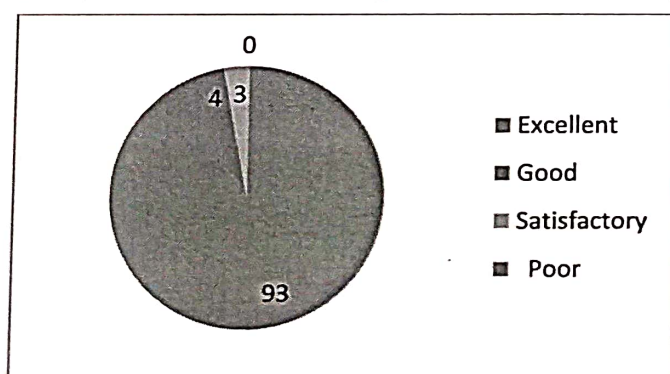
86% of students rated the quality of teaching as excellent, suggesting that teachers are effectively engaging and educating their students.

2. How satisfied are you with the accessibility and availability of teachers and support staff?

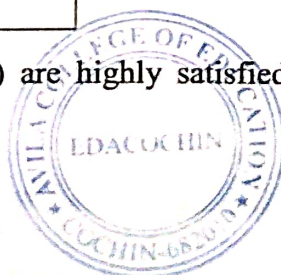


81% of students rated the accessibility of teachers as excellent, but 13% rated them as good, suggesting that some students may find it challenging to get the support they need.

3. How satisfied are you with the opportunities for internships, co-op programs, or practical experience related to your field of study?

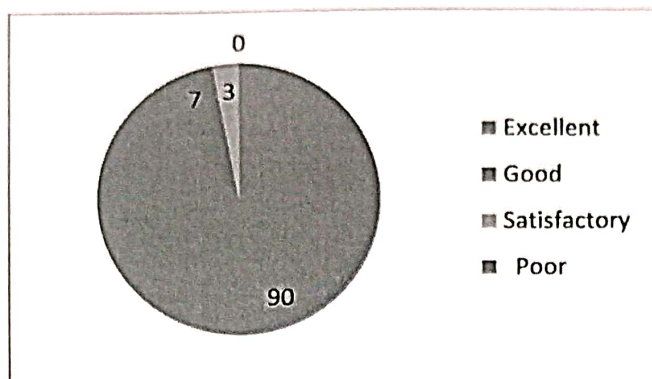


The majority of respondents (93%) are highly satisfied with the opportunities for practical experience in their field of study.



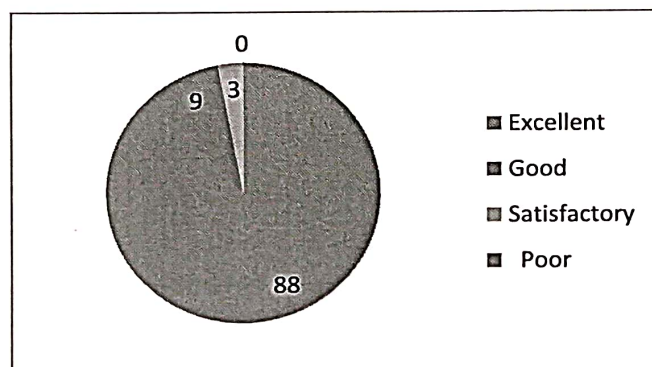
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4. To what extent do you feel the courses offered align with your academic and career goals?



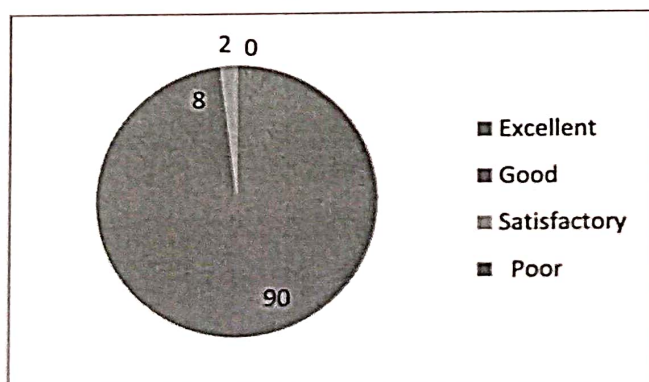
An impressive 90% feel the courses align well with their academic and career goals, indicating that the curriculum is effectively designed.

5. How would you rate the affordability and accessibility of textbooks, course materials, and other educational resources?

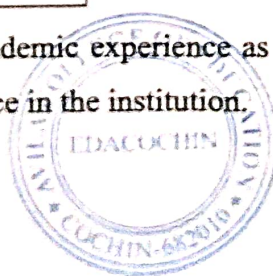


88% rated affordability and accessibility positively, which is a crucial aspect of supporting student success.

6. How satisfied are you with your academic experience at Avila College?

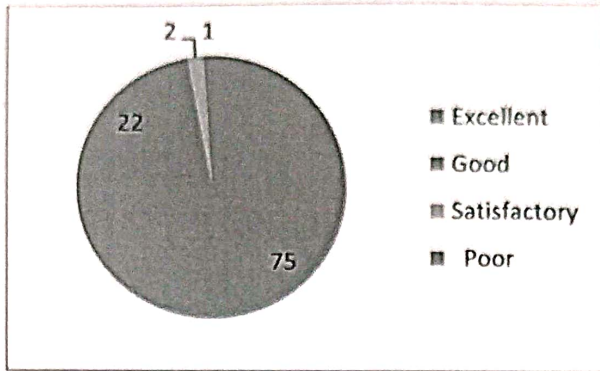


90% of respondents rated their academic experience as excellent, reflecting a strong appreciation for their educational experience in the institution.



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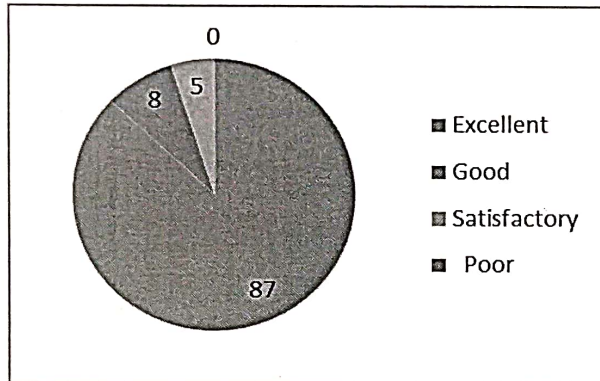
**7. How satisfied are you with the resources and facilities available on campus?**



While 75% rated the resources and facilities as excellent, there is a notable 22% that rated them as good, indicating some room for improvement in this area.

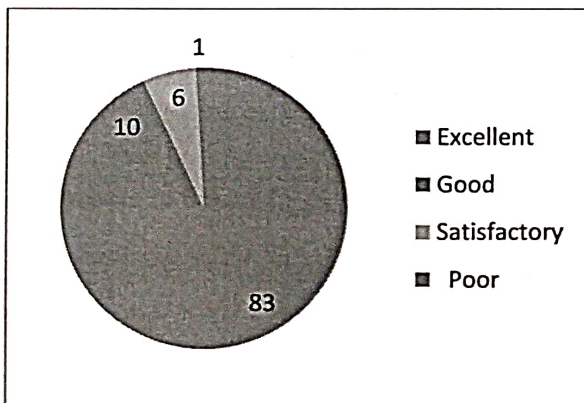
**B. INSTITUTIONAL SUPPORT AND SERVICES**

**1. How would you rate the support services offered by the institution (e.g., counselling)?**

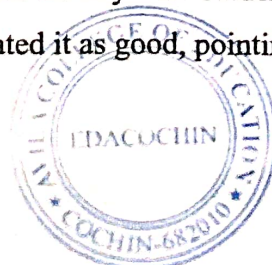


With 87% rating support services as excellent, it suggests that students find the counselling and assistance available to be very effective.

**2. How would you rate the communication between faculty/staff and students?**

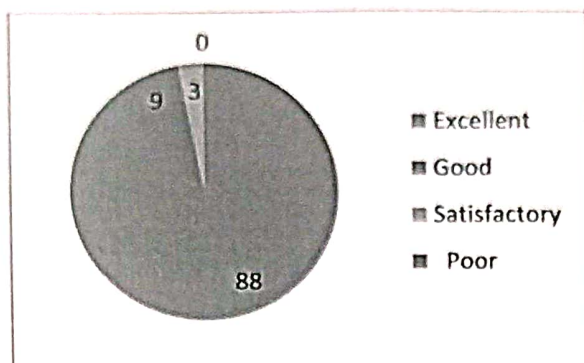


83% rated communication between faculty and students as excellent, suggesting a positive interaction culture, though 10% rated it as good, pointing to some potential gaps.



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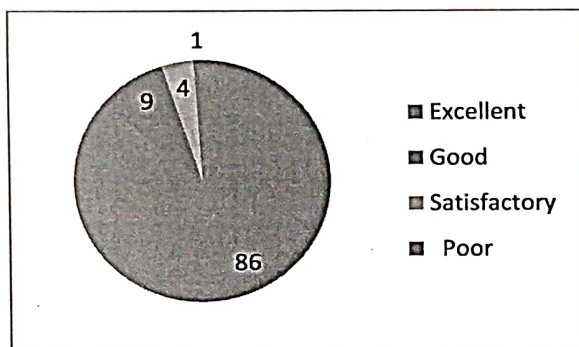
3. To what extent do you feel your feedback and concerns are listened to and addressed by the institution?



88% of respondents feel their feedback is heard and addressed, which is very encouraging for institutional responsiveness.

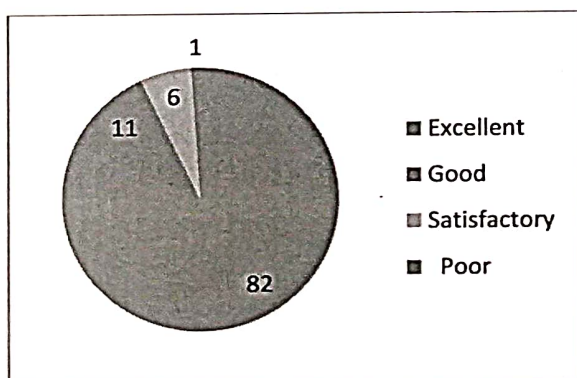
### C. CAMPUS LIFE AND ENGAGEMENT

1. How satisfied are you with the overall student life experience at Avila College?

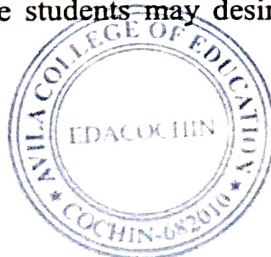


86% satisfaction reflects well on the overall environment at the college.

2. How satisfied are you with the extracurricular activities and student organizations available?

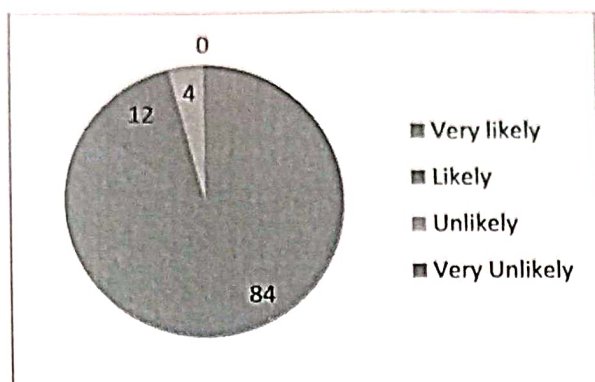


82% of students feel positively about extracurricular activities, but 11% rated them as good and 6% as satisfactory, indicating some students may desire more options or better quality activities.



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### 3. How likely are you to recommend Avila College to a friend or family member?

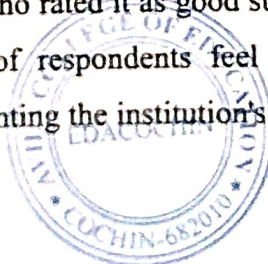


84% of students would recommend Avila College, indicating strong word-of-mouth potential.

### GENERAL OBSERVATIONS

The academic experience and satisfaction at Avila College are highly positive, with 86% of students rating the quality of teaching as excellent, reflecting effective engagement by educators. Accessibility of teachers and support staff is also well-regarded, with 81% giving it top marks, though 13% see room for improvement. Practical experience opportunities are a standout, with 93% of students expressing high satisfaction. Additionally, 90% feel the courses align well with their academic and career goals, and 88% appreciate the affordability and accessibility of educational resources. The overall academic experience is rated as excellent by 90% of respondents, indicating strong satisfaction. However, while 75% rate campus resources and facilities as excellent, the 22% who rated them as good suggest some areas could be improved further. The survey results indicate that Avila College provides a strong academic experience, with high levels of satisfaction in teaching quality, course alignment with career goals, and opportunities for practical experience. While the college excels in most areas, there is some room for improvement in the accessibility of support staff and the enhancement of campus facilities. Overall, the institution is successfully meeting the needs of its students, fostering a positive and supportive learning environment.

Further, the survey results indicate that Avila College is performing well in providing institutional support and services to students. An impressive 87% of students rate the support services, such as counselling, as excellent, demonstrating the effectiveness of the assistance available. Communication between faculty/staff and students is also highly regarded, with 83% rating it as excellent, although the 10% who rated it as good suggest there may be some areas for improvement. Furthermore, 88% of respondents feel that their feedback and concerns are listened to and addressed, highlighting the institution's responsiveness to student



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needs. Overall, these findings reflect a strong commitment by Avila College to supporting its students and maintaining open lines of communication. Avila College demonstrates strong institutional support and services, with high satisfaction levels in counselling, communication, and responsiveness to student feedback. While the majority of students feel well-supported and heard, there is a small indication that continued efforts could be made to further enhance communication and responsiveness. Overall, the institution is effectively meeting the needs of its students, fostering a supportive and responsive environment.

The survey results suggest that campus life at Avila College is generally positive, with 86% of students expressing satisfaction with their overall student life experience. Extracurricular activities and student organizations are well-regarded by 82% of students, although the 11% who rated them as good and 6% as satisfactory suggest that there could be a desire for more diverse or higher-quality activities. Additionally, 84% of students would recommend Avila College to a friend or family member, indicating strong overall approval and the potential for positive word-of-mouth endorsements. Overall, the campus life at Avila College is engaging and well-received, though there may be opportunities to further enhance extracurricular offerings.

### SUGGESTIONS

1. Assess and enhance campus resources.
2. Expand extracurricular activities and involve students in planning to boost engagement and participation.
3. Implement regular updates and feedback opportunities to foster better connections between faculty and students.
4. Increase accessibility of support services
5. Increase student involvement in decision-making.



A handwritten signature in black ink, appearing to read "Benny Varghese".

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